

# **CAPABILITY STATEMENT**

#### **SUMMARY**

CNS Services, Inc., operating under Living Your Life Without Limits, is a seasoned business consultancy with over three decades of expertise in healthcare and leadership. Our strength lies in our comprehensive approach to operations, compliance, leadership development, and employee engagement. We are adept at synthesizing complex challenges into strategic solutions that enhance organizational performance and health. With a solid foundation in both tactical operations and visionary planning, we empower organizations to achieve results and sustainable growth in a demanding and evolving marketplace.

# **CORE COMPETENCIES**

- Leadership Development Training Programs
- **Diversity Training Program**
- Strategic Planning
- Development of employee orientation and annual training program
- Establishing and evaluating Employee Health & Wellness Programs
- Delivery of Healthy Lifestyle Prevention Programs for Communities, Clinics, and patient-based healthcare organizations geared to reduce Co-Morbidities in minority communications, i.e., Diabetes and hypertension.
- Mental Health & Self-care Workshops
- Project Management for Organizational structural and process changes
- Motivational & Inspirational Speaking Engagements
- Healthcare compliance and survey readiness

## **DIFFERENTIATORS**

Our Mission. Our mission is to motivate, educate, and inspire organizations and businesses to create a cultured workplace that produces positive outcomes for the organization and creates valued partnerships between leaders and employees.

Our Commitment to Transformative Change. We work to ensure every client can drive upward change in their organization and industry using data and analytical tools to provide solutions based on measurable outcomes.

Our Emphasis on Collaborative Connection. We are boldly purposeful in our communication and collaboration with clients, to create authentic connections gear to promote optimal productivity.

## SAMPLE CLIENT SUCCESS

#### 1: Meridian Home Health: Project Management for EMR Transition

**Problem:** Meridian Home Health, a dynamic home healthcare organization, was preparing for a critical transition from one Electronic Medical Records (EMR) system to another Electronic Medical Records (EMR) system. The magnitude of this project demanded expert project management.

### CONTACT INFORMATION

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## **COMPANY INFORMATION**

Founded in January 2002 Built on 30 years of experience.







8(a) Certified (11/11/2022 – 11/11/2031)

CAGE Code: 94GG2 UEI: G81ZRTT2GW99

## **CERTIFICATIONS**

**Metro certified DBE** 

CUCP# 50975

Metro certified SBE

Metro File #9262

NMSDC certified MBE

#SC41248

California DVBE

#2029824

**LA County LSBE** 

#093256

## **NAICS Codes:**

Offices of All Other Miscellaneous Health Practitioners – **621399**(Primary)

Administrative Management and General

**Management Consulting Services** 

#### 541611

Other Management Consulting Services – 541618

> Professional and Management Development Training –

> > 611430

Human Resources Consulting Services – 541612

Diet and Weight Reducing Centers -812191



<u>Solution:</u> We were engaged to deliver comprehensive project management services for this critical transition. Our team crafted a strategic project plan covering all aspects of the operation. We implemented robust risk management strategies, established effective communication protocols, and ensured coordination among various stakeholders to facilitate smooth project progress. Regular progress reviews were conducted, and adjustments were made as necessary to maintain the project's trajectory and ensure successful completion.

**Results:** Our systematic project management enabled the successful implementation of the EMR system at Meridian Home Health in January 2024. The transition was executed seamlessly and efficiently, with zero downtime, ensuring uninterrupted patient care. The upgraded EMR system significantly improved operational efficiency and patient data accessibility, enhancing the quality of care.

Following the success of the EMR transition, we secured an expanded contract to provide further support to the leadership team. This extension allows us to enhance organizational workflows and improve quality management oversight at Meridian Home Health.

# 2: Active Staffing Resources Inc – Joint Commission Survey Readiness Support & Project Management for Online Competency Program

**Problem:** Active Staffing Resources Inc., a healthcare staffing firm with 200 clinicians, needed support with their Joint Commission accreditation and transition to the web-based Online Competency program.

Solution: We were engaged to deliver survey compliance support and project management services. Our role involved implementing a comprehensive Joint Commission survey readiness plan designed to secure compliance with accreditation standards. This plan included conducting regular assessments, executing corrective actions, and enhancing quality and patient safety measures. Key components of our approach were extensive documentation reviews, targeted staff training, and conducting mock surveys to proactively identify and rectify any compliance gaps before the official survey. To facilitate Active Staffing's transition from a paper-based to a web-based competency system, our project management plan prioritized defining clear objectives, scope, stakeholders, and resources. This involved developing schedules, communication plans, training strategies, and risk mitigation measures tailored to the new online platform. Additionally, we oversaw the deployment of the web-based system, monitored its performance, and made necessary adjustments for a seamless transition.

<u>Results</u>: With our support, Active Staffing Resources Inc. not only successfully passed the Licensure & Survey Accreditation in 2023 but also smoothly transitioned to the web-based Online Competency program, meeting the demands of their healthcare clients. The transition reduced paperwork, improved operational efficiency, and enabled easier access to information. Our interventions significantly contributed to the agency's ability to provide high-quality care.